



Nassau County Sheriff  
**CASE STUDY**

## Details



# How Nassau County Sheriff's Office Reclaimed 40 Hours per Week with PowerDetails

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## CHALLENGE ONE

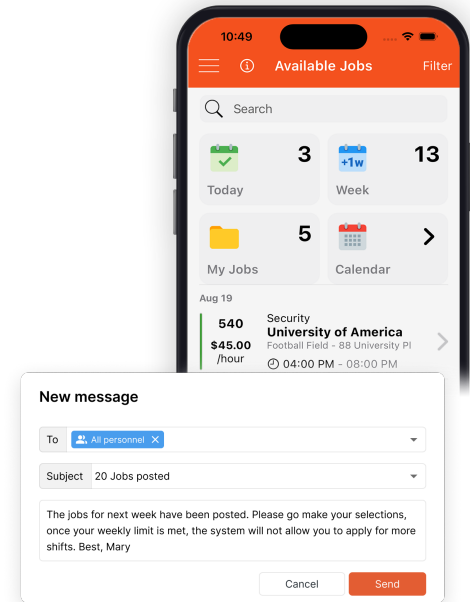
### Off-Duty Management as a Second Job

Two sergeants spent up to 40 hours weekly coordinating off-duty assignments. Constant calls, scheduling changes, and billing issues consistently pulled them away from their core supervisory and public safety responsibilities.

### ✓ OUTCOME

### Offloading administrative daily tasks

Using Managed Services reclaimed up to 40 hours weekly. This delivered much faster issue resolutions, reduced stress, and returned a veteran sergeant to their core leadership duties in the field.



## CHALLENGE TWO

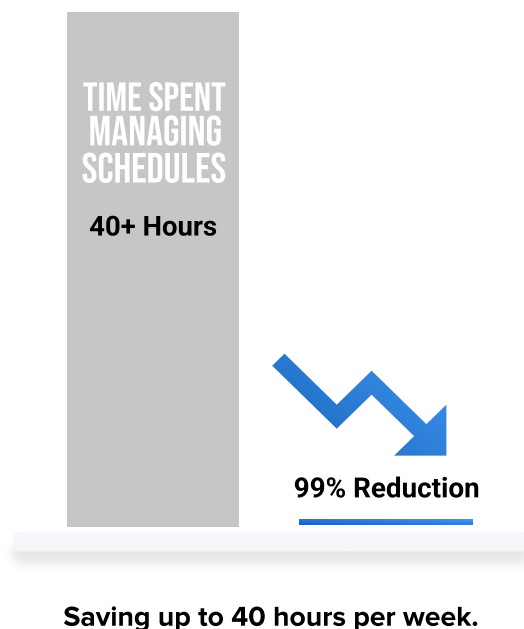
### Growing administrative distractions

Even with technology in place, dealing with last-minute schedule changes, officer inquiries, and invoicing issues outside of regular hours caused disorganization, becoming a second full-time job for the supervisory staff.

### ✓ OUTCOME

### Reclaiming valuable supervisor time

Using Managed Services reclaimed up to 40 hours weekly. This delivered much faster issue resolutions, reduced stress, and empowered sergeants to fully refocus on their core leadership duties.



“Since we've transitioned, I feel like things are more accurate. Now, we can just text or email and 99% of our problems are fixed within an hour or less.”

**Sergeant Daniel Corbitt**  
Nassau County Sheriff's Office