



How Battle Creek PD increased visibility into active cases and historic data

Battle Creek PD, MI
CASE STUDY



CHALLENGE ONE

With their old software, Battle Creek didn't get timely notification when a serious case was initiated.

✓ OUTCOME

Instant visibility on cases

The dashboard provides real-time visibility into active investigations so there's no delay in communication.

PowerIA

+ Start new case

4

Open Cases

1

Draft

2

Submitted

Real-time dashboard

Originating case number ↑↓

Import Date ↑↓

LC-IA-2024-015A

5/08/2024

LC-IA-2024-014A

↓ Import legacy IA case(s)

+ Choose

✓ Validate

Legacy case import

CHALLENGE TWO

Other software options meant maintaining records in different systems for historic data requests, so they were stuck using the same old software.

✓ OUTCOME

Import legacy cases

With PowerIA, Battle Creek was able to import their legacy cases and include the data in their analytics for historic reporting.

66 *Tracking is easy. I can easily view case progress and see in the audit trail if someone has even looked at something in the system.”*

Lieutenant Todd Elliott
Battle Creek Police Department, MI