



## How Battle Creek PD improved EI tracking and got proactive data on officer stress

### Battle Creek PD, MI CASE STUDY



### CHALLENGE ONE

In their old system, early intervention indicators only showed up once and then disappeared, making follow-up almost impossible.

### OUTCOME

#### Visibility and long-term tracking

Indicators in PowerVitals are tracked in a comprehensive dashboard that includes check-in templates for documented follow-up with officers.

Good afternoon,  
Sergeant Anderson

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Caleb Smith - P8088

Use of Force 2 Vehicular Pursuit 1

↑ 55% Above average pulse [View Profile](#)

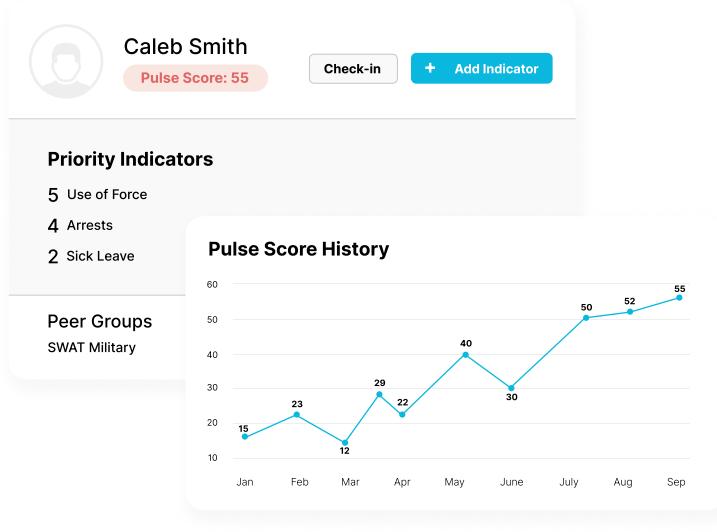
Tish Loh - P6055

↑ 22% Above average pulse [View Profile](#)

4	4	2
Alerts	Pulse Score Increase	Check-ins in progress

Pulse	Status	Personnel	Indicator	Due Date
↑ 55%	New Alert	Caleb Smith	Use of Force	1/10
	New Alert	Tish Loh	Vehicular Crash	
	New Alert			

Comprehensive dashboard



### CHALLENGE TWO

Their old process only tracked typical indicators without taking into consideration officers' cumulative stress or trauma.

### OUTCOME

#### Data-backed focus on wellness

Battle Creek now has documented data on each officer's stress in the form of a Pulse Score, calculated from the officer's indicators and a smart CAD connection.

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*I can't tell you how many bad calls I've been on in my 25-year career. The cumulative stress officers experience is crucial to their health, and PowerVitals allows us to track that."*

**Lieutenant Todd Elliott**  
Battle Creek Police Department, MI