Recall

How Geauga County Jail uses AI to transform mundane policy reviews into high-impact microlearning.

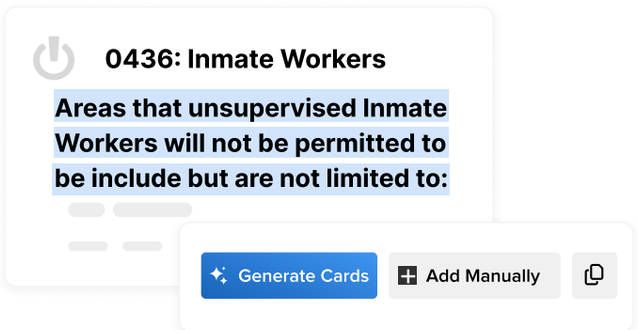
Geauga County Jail

CASE STUDY



CHALLENGE ONE

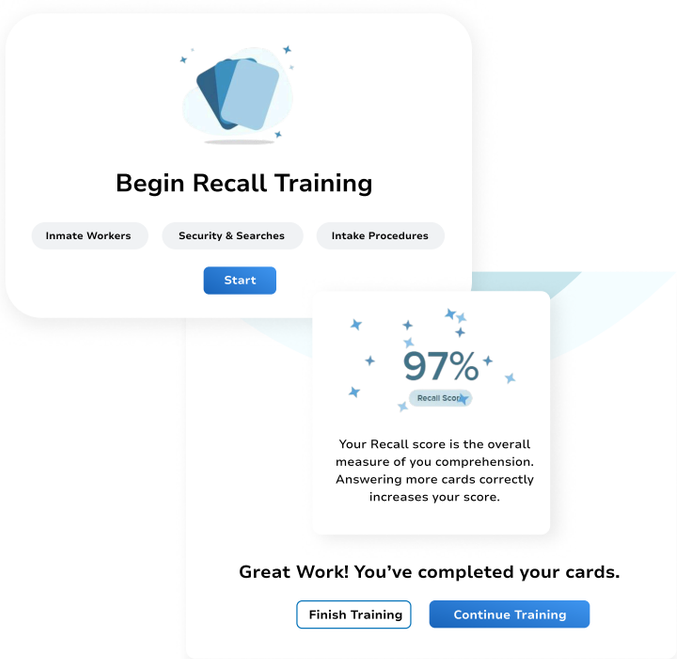
Manual policy testing was tedious to create, requiring sergeants to spend 45 minutes writing a single test for each of the agency's 120+ policies.



OUTCOME

Administrative and time-savings benefits:

- **Recovered** 80 hours of administrative work annually
- **Updated** training content in real-time as policies change
- **Built** 1,200+ questions using AI-assisted generation



CHALLENGE TWO

Training delivery required scheduling formal sessions, difficult for a busy, shift-based team and was not engaging for employees.

OUTCOME

Compliance and Engagement Gains:

- **Strengthened** legal defensibility with documented training proof
- **Doubled** training from 50 to 100 cards per month with zero staff complaints
- **Reinforced** high-risk knowledge for critical procedures in a fun tech-forward way

> *I think it's an invaluable tool because it does keep policies fresh in their mind without the mundaneness of just 'go read the policy' because no one absorbs that.*

Lt. Amanda Jonovich, Jail Administrator
Geauga County Jail

About PowerRecall
Policy training to recall information when it matters most

PowerDMS by NEOGOV