Standards

How Portsmouth PD Achieved CALEA Advanced Accreditation

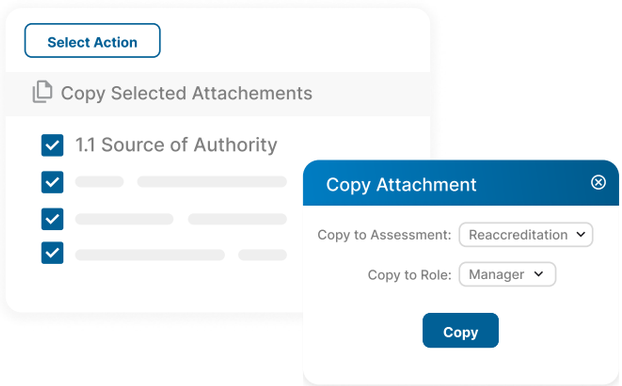
Portsmouth PD (VA)
CASE STUDY



CHALLENGE ONE

Three Decades of Stalled Accreditation

Leadership changes, unsuccessful state accreditation attempts, and gaps in dedicated staffing repeatedly delayed Portsmouth Police Department's accreditation efforts.



OUTCOME

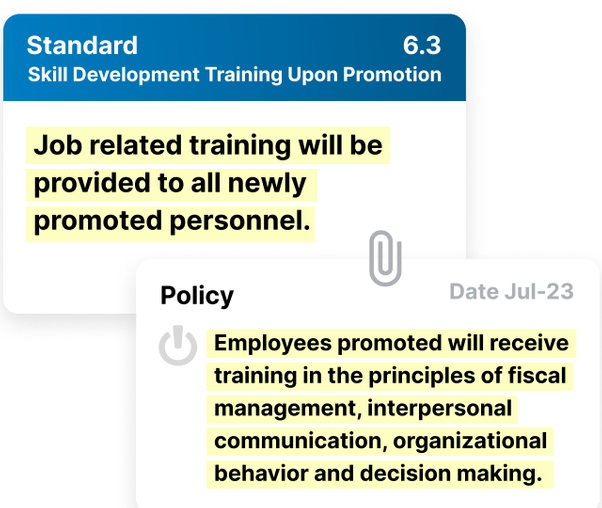
Dedicated leadership and a clear path forward:

- Chief Jenkins made accreditation a department priority
- Hired a dedicated accreditation manager in 2023
- Pursued CALEA Advanced Accreditation directly
- **Completed the final accreditation push in ~2.5 years**

CHALLENGE TWO

Following Procedures Without Documented Proof

Portsmouth performed many required procedures but lacked consistent records to demonstrate compliance. Its initial CALEA assessment flagged 77 of 430 applicable standards as non-compliant.



OUTCOME

Organized policies and stronger compliance evidence:

- Spent approximately **18 months reviewing and revising policies** in PowerPolicy
- Linked policy language to CALEA requirements using Standards
- Earned Advanced Accreditation in 2025

> *No, sir. It's not going to happen by the end of next week, but I can tell you as long as I'm employed here, we will get accredited."*

Tonya Hopkins, Accreditation Manager
Portsmouth Police Department (VA)

About PowerDMS
Cloud-based policy, training, and accreditation management software built for public safety.

PowerDMS by NEOGOV