Section: 3. Safety Responsibility Laws

Effective Date: 06/15/1992

Revised Date: 07/08/2005

Authority: Administrative

General:
- Notification is received from the Commissioner of Insurance/Law Enforcement Agency indicating their investigation of an insurance company/agent for possible violation of insurance laws or fraud.
- **Commissioner of Insurance Investigation**
  - Notification from the Commissioner of Insurance that they are conducting an investigation will serve to temporarily place the individual in compliance for the cancellation date(s) and vehicle(s) until such time as the investigation is concluded.
  - Once the Commissioner of Insurance has completed the investigation and notified this agency of the findings, the record will be updated accordingly.
- **City Prosecutor, District Attorney, Law Enforcement Investigation**
  - If the individual files a formal complaint with the City Prosecutor, District Attorney, or law enforcement agency and submits the following items, the record will be cleared:
    - Copy of the signed formal complaint filed by the individual with the proper law enforcement agency
    - Copy of front and back of the cancelled check or receipt for money paid for the policy cancelled as well as a copy of the application or ID card issued on that policy
    - Current insurance information.