



Louisiana Department of Public Safety
Office of Motor Vehicles
**Policy 4.01 Driver's License Renewal by Mail or Internet
– Class D and E License Only**

Section: 1. Issuance of Driver's License

Effective Date: 03/28/1995

Revised Date: 04/18/2018

Authority:

[R.S. 32:412 \(D\)\(3 - 8\)](#)

[R.S. 32:412.1](#)

To view Louisiana Statutes: <http://www.legis.state.la.us/>

General: Upon receipt of the renewal notice, an individual has the option of renewing a CLASS "E" or CLASS "D" driver's license by mail or internet. The applicant always has the option of visiting a local Office of Motor Vehicles or certain public tag agents to renew his license. A driver's license renewed by mail or internet is issued for six years and expires on the applicant's birth date.

Requirements:

- The mail-in and internet renewal option is available only to applicants who reside in Louisiana.
- **Payments**
 - Visa, MasterCard, American Express, or Discover Card will be accepted.
 - R.S.47:1519 prohibits the State from absorbing the cost of credit card use for e-commerce applications. Therefore, if an applicant chooses the credit card payment option, it is his decision to absorb the credit card cost.

Exceptions: An applicant is **not** eligible to renew by mail if:

- The applicant is seventy years or older prior to 100 days of the date of expiration of the driver's license. **Note:** A renewal by mail may be granted to a person seventy years of age or older who is medically diagnosed with a disability that precludes that person from renewing his license in person. This type of renewal will be handled through the reconstructed driver's license program. See [attached form](#).
- The license was renewed by mail on the occasion of the previous renewal.
- The license is expired 12 months or more, is cancelled for any reason, or has been lost by the applicant.
- The license indicates a suspension, pending suspension, pick-up flag, has an "NI" (no insurance) flag, or a "PET"(petition) flag.
- The applicant indicates on the mail-in renewal application any changes or additions since last renewal including any change in physical condition.
- The application is not properly signed.
- The applicant is a nonresident alien.

- The applicant is male, US citizen or Permanent Resident Alien, between the age of 15 and 26 AND the social security number field indicates 0's. (If the applicant meets the criteria to be registered with Selective Service but has no social security number on his driver's license record, the applicant must visit the office and provide the social security number.)
- **Louisiana Residents Temporarily Residing Out-of-State or Country:**
 - A licensed Louisiana resident, who is temporarily residing, employed, or attending school in another state or country, may be eligible to renew by mail under the provision of the [Reconstructed License / Identification Card policy](#). To determine eligibility, the applicant should call 225-925-6146 or email www.expresslane.org.
- **Renewal Invitations Procedures:**
 - The applicant must have the picture license and the mail-in renewal invitation to be eligible to renew by mail or internet.
 - Note: If the applicant fails to receive his driver's license, a free replacement may be issued by the local Motor Vehicles office or certain public tag agents if application is made after thirty (30) days but prior to sixty (60) days from the date of the renewal application. A \$17 fee is assessed after the sixty (60) days.
- **To Renew by Mail:**
 - The application must be signed by applicant and returned to the Office of Motor Vehicles with the appropriate fee in the form of a personal check, money order, cashier's check, or certified check made payable to the Office of Motor Vehicles.
 - Applications that are post-marked after the expiration date will be returned for the \$10.00 delinquent fee.
- **To Renew by Internet (www.expresslane.org):**
 - The procedures are listed on the invitation. Visa, MasterCard, American Express, and Discover Card are the only forms of payment by internet.
- **Files Rejected and Returned to OMV:**
 - Files that have been returned as "undeliverable" by the post office will be scanned and the fees deposited.
 - The applicant must renew his license at the local Motor Vehicle Office and pay the required fees.
 - The applicant will be issued a refund.
- **Notes:**
 - Each invitation will contain a Motor Voter application. If the applicant returns the Motor Voter application, it is forwarded to the Department of Elections.
 - Inquiries on mail-in driver's license renewals should call 225-925-6146.

Related Policies:

Section 1, Policy 1.00 [Classes of Licenses and Age Requirements](#)

Section 1, Policy 2.00 [Fees And Duration Of License/ID Card](#)

Section 1, Policy 3.03 [Voter Registration](#)

Section 1, Policy 6.00 [Identification Requirements](#)

Section 1, Policy 13.00 [Restrictions and Endorsements](#)

Section 1, Policy 25.01 [Reconstructed Driver's License /Identification Card](#)