Policy 5.00 Identity Theft and Issuance of a New Driver’s License or ID Card

Section: 2. Driver’s License Laws

Effective Date: 11/15/1996

Revised Date: 02/19/2013

Authority:
Administrative

General:
- An individual may request the issuance of a new operator’s license or identification card due to identity theft and the fraudulent use of either of these credentials or the personal information obtained from either of these credentials. Proof that identity theft or fraud has occurred is required.

Requirements:
- A written request must be signed by the individual and must include a detailed account of the fraudulent use of the driver’s license or identification card. The person must submit a copy of the police report indicating that they were the victim of identity theft. Further, to support the fraudulent use claim (rather than just theft), copies of all investigative supporting documentation must be submitted from the credit bureau, bank, lending institution, department store, etc.
- A new operator's license number will only be issued if the old operator's license number was valid, i.e., not blocked against renewal/reissuance or suspended.